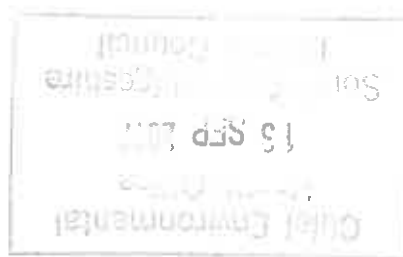


Mr and Mrs M. Wickens
Chee-Wickhams Ltd
The Pheasant
24 Heydon Road
Great Chishill
Royston
Herts
SG8 8SR

Ms. S Chrissie
South Cambridgeshire District Council
South Cambridgeshire Hall
Cambourne Business Park
Cambourne
Cambridge
CB23 6EA



11th September 2017

Licence No. SCD CPL0005

Dear Ms. Chrissie,

Having now been through the objections to our application above, we are very concerned as to the comments, observations and conclusions of our neighbourhood.

When we took over we were advised by the outgoing owners of a 65th birthday party they had taken a booking for on the night of Saturday 10th June. Obviously, we were obliged to honour this booking and it went ahead as planned. Unfortunately, we were not aware that music could not be played after 11pm and we let it continue until what we thought we were allowed, that being 11.30pm.

The following day our neighbour complained to us about this and we apologised to him. Nevertheless, he still registered his complaint to yourselves whereupon you paid us a visit to warn about future misdemeanours.

When we discussed any future events of this nature, you recommended that we should make the application as we have, i.e. licensing hours Sunday – Thursday until 12am and Friday – Saturday until 1am with music until 12am, to accommodate any future bookings for special events only.

Our neighbours appear to think that we wish to turn The Pheasant into a late-night music and entertainment venue and we would like to assure both you and them that nothing is further from the truth.

We wish to continue running the business as our predecessors did as a traditional public house serving quality food seven days a week.

The only change that we have made, is to allow children in the pub with their parents to enjoy lunch or an early evening meal.

Turning to some of the other points made, we would comment as follows:

1) Picnic Benches at the front of the pub:

We purchased these at the request of some of our customers who said that in the summer months they would prefer to sit outside to have a cigarette with their drink. Also, as we do not have wheelchair access, it means less abled bodied persons could also sit outside. These benches do not restrict parking as they are placed horizontal to the front of the building and cars are able to park perpendicular to the frontage as before and still be off-road.

2) Noise emanating from the pub after hours:

There have been occasions where our families have visited us and as we do not have time to talk to them during service, we have to wait until we are closed.

3) Planning Application:

The reason we have submitted this, is that we have two small children, a boy and a girl, and only two bedrooms upstairs. In order to create a third bedroom and an office, we need to extend the ground floor to support this.

Finally, we would like to re-iterate that we do not want, under any circumstances, to turn The Pheasant into a late-night entertainment venue.

I trust this covers all the salient points but should you have any concerns, we would appreciate discussing them with you.

Yours Sincerely,



Mark Wickens



Debbie Wickens